

**PATIENT SURVEY**  
**REPORT MARCH 2012**

**Survey 1** Used at the Little Chalfont health Fair, established priorities for the next survey.

**Results** of this survey thought to be of importance to the respondents:

- a) Booking on the day for appointments was most important overall
- b) Of equal value to the participants, booking appointments in advance, seeing their usual doctor and that a variety of services was available at the surgery.

These results helped to create survey 2.

**Survey 2** was published on this website.

**Results** of this survey

- a) Participants felt that changes should be made with the way information is made available about our appointments and why patients are not always seeing the doctor they are registered with.

**Outcome**

- a) The practice will look into the ways in which information is shared with it's population, following suggestions from members of the patient group.

No *major* changes or proposals have come from **Survey 1 or Survey 2** and patient participation group have been asked to consider further issues or changes they would like surveyed.

If you would like to be part of this group please select the "Patient Group" link to the right hand side of our home page and this will enable you to sign up to be part of the group.  
We look forward to having more members on board, the more views we hear the more effective we can be to consider changes.